

## Stow Mill Terms & Conditions

- Changeover day is Friday.
  - Short breaks are available but by consultation with the owners.
1. A provisional booking can be registered on the booking calendar at the time of an enquiry but will only be held for 7 days.
  2. A deposit sum of 30% is required to confirm a booking provisionally reserved.
  3. Full balance of the booking sum will be required 6 weeks prior to the date of arrival.
  4. If booking within 4 weeks of the date of arrival, full settlement of the total booking fee will be required.
  5. A Good House-Keeping Deposit / Security fee of £100 will be added to each booking and charged with the agreed booking fee.
  6. A thorough inspection of the property will be carried out by the owners following departure of visitors and the GHD / Security fee will be refunded within 7 days to the card or bank account used to pay the initial booking cost, providing the inspection is satisfactory.
  7. In the case of visitors departing from the property after the time of 10.30.am the cost of cleaner's time will be deducted from the GHD deposit.
  8. Please report any damage or breakages to the owners by telephone or personally. The owners live next door to the windmill at Stow Mill Cottage and are accessible at most times. Accidents are expected to happen from time to time but without knowledge of any damage no replacement or repair can be carried out for the next arriving visitor.
  9. If you have any questions about your booking or the property, please get in touch with the owners Roger or Andrea Hough in person or by telephone 01263 720298 or by email: [rogerhough@stowmill.co.uk](mailto:rogerhough@stowmill.co.uk)